

# free to be MINISTRIES



## INFORMATION BEFORE YOUR FIRST APPOINTMENT

# FAQ

### ABOUT OUR SESSIONS

Our sessions are approx. 60 minutes long and occur at our office at **3480 W. Market Street Fairlawn, OH 44333 in Suite 205.**

The cost of each prayer and counsel session is \$72 and can be paid at the end of your appointment with your staff member through exact cash, check, or credit card. At this time, medical insurance and HSA are not available for use of payment. Other services such as somatic services, vary in price. If you are experiencing financial hardship, your staff member will talk to you about financial considerations and options.

### WHEN YOU ARRIVE

When you arrive for your session, please note we are on the second floor, which can be accessed via elevator or stairs. Head towards the back of the building, and you will find our suite. Upon arrival, take a seat in our comfortable waiting area and someone will come greet you when it's time to meet.

### CONSENT FORM

Before your first appointment, please review our consent form sent to you via email. At your first session, your counselor will have a copy for you to review together, answer any questions you have, and you may sign it at that time.

### CANCELLATION POLICY

All appointments require a 24 hour notice of cancellation. Appointments canceled within 24 hours of the appointment and no-shows will still be charged the full amount of the session. By confirming an appointment, you are consenting to this policy.